



UNIVERSAL CREDIT

YOUR DETAILS

PARTNERS DETAILS (if joint account)

USER NAME

PARTNERS USERNAME

PASSWORD

PASSWORD

SECURITY QUESTION 1

SECURITY QUESTION 1

SECURITY QUESTION 2

SECURITY QUESTION 2

EMAIL

EMAIL

EMAIL PASSWORD

EMAIL PASSWORD

NEXT STEPS (TICK WHEN DONE)

- CALL 0800 328 5644 AND MAKE YOUR ID APPOINTMENT / FIRST APPOINTMENT.
- ONCE APPOINTMENT MADE, CHECK YOUR 'TO DO LIST' ON UC ACCOUNT AND ACTION.
- MAKE SURE YOU ACCEPT YOUR COMMITMENTS
- IF PREVIOUSLY RECEIVING HOUSING BENEFIT, NOTIFY THEM YOU HAVE APPLIED FOR UC
- APPLY FOR COUNCIL TAX SUPPORT (IF APPLICABLE)
- CHECK UC ACCOUNT WHEN YOU GET A MESSAGE FROM UC ON YOUR TEXT OR EMAIL
- AFTER FIRST APPOINTMENT, ACCEPT YOUR NEW COMMITMENTS

ON-GOING REGULARLY CHECK YOUR UC ACCOUNT AS THIS IS THE ONLY WAY YOU WILL BE CONTACTED. IF YOU DO NOT DO THIS YOUR MONEY COULD BE STOPPED AND/OR YOUR ACCOUNT CLOSED DOWN.